



MINISTRY OF INFORMATION AND COMMUNICATIONS
OF THE SOCIALIST REPUBLIC OF VIETNAM

AITA

AUTHORITY OF INFORMATION TECHNOLOGY APPLICATION

CICC

Center of the International
Cooperation for Computerization

Conference on National Polices and Projects for Digital Society in Asia

Mr. Dinh Hoang Long

Deputy Head of IT Service and Software Application Division

Authority of IT Application, MIC

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I. E-Government Policy

- Resolution No. 36a/NQ-CP dated 14/10/2015 of the Government on e-Government (New Resolution is coming soon)

- Decision No. 1819/QD-TTg of the Prime Minister dated 26/10/2015 on approving the National Program on IT Application in the operation of state agencies in the period of 2016-2020

- Decision No. 877/QD-TTg of the Prime Minister dated 18/7/2018 on promulgating the list of public online services of levels 3 and 4 in ministries, branches and localities in 2018-2019

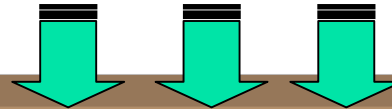


II. Current status of e-Government

● National plans/programs

▪ National master plans/programs:

- **2008** (Promulgated by Prime minister - *Decision No 43/2008/QĐ-TTg*)
- **2009-2010** (Promulgated by Prime minister - *Decision No 48/2009/QĐ-TTg*)
- **2011-2015** (Promulgated by Prime minister - *Decision No 1605/QĐ-TTg*)
- **2016-2020** (Promulgated by Prime minister - *Decision No 1819/QĐ-TTg*)



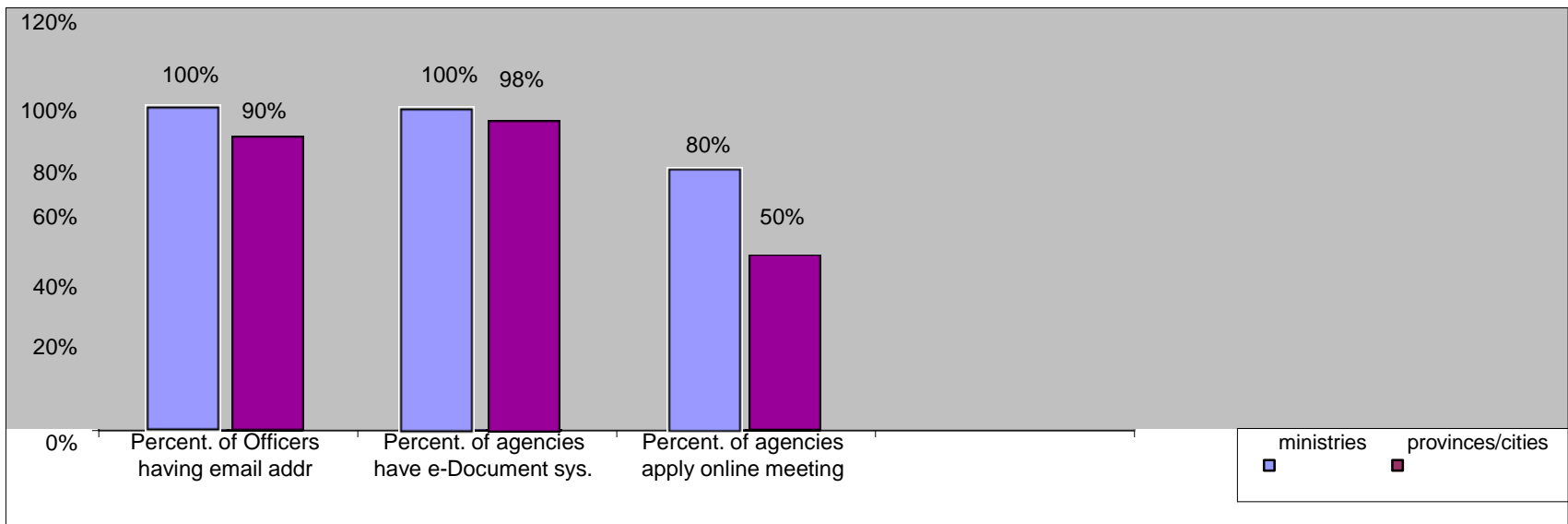
▪ Plans of Ministries and cities/provinces:

- for **2008**
- for **2009-2010**
- for **2011-2015**
- for **2016-2020**



II. Current status of e-Government

● IT use in management



- **Strong points:** High rate of officials have e-Mail addr; Many state agencies have e.doc sys.
- **Weak points:** Safe/security problems; not being connected widely



II. Current status of e-Government

- IT use in serving citizen and enterprises

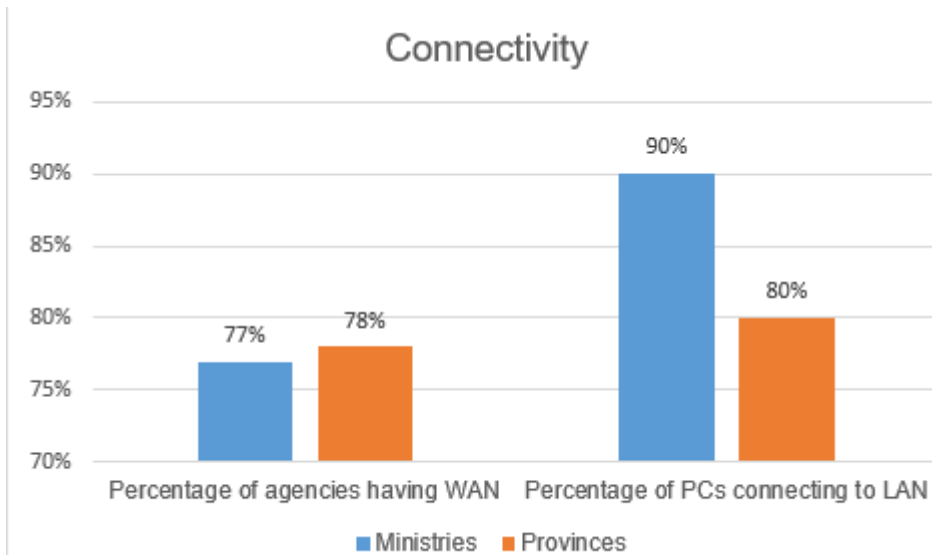
	Ministry level	Province Level
Number of online services level 3, 4	898	27,838
	459	3,821
	1,357	31,659

- Strong points:** Many state agencies have e-portal/websites providing online public services
- Weak points:** Online public services are still at low levels (not allowed to submit e-forms)



II. Current status of e-Government

Technical infrastructure



- **Strong points:** Quite high rate of officials being enabled to use PCs, LANs
- **Weak points:** Technical infra. at commune/district levels, WAN are still limited; Safe/security problems

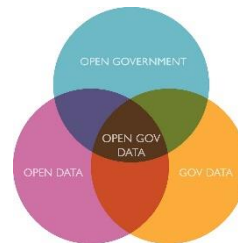


III. Orientation of e-Government

- Detailed objectives



IT Infrastructure
for e-Government



Open Government toward
Digital Government



Cyber Security



Top 4 in UN e-Government
Ranking in ASEAN



IV. E-Government flagship projects

- National IT systems

- ❖ National Public Service Portal (the project is under development)

- ❖ E-Passport

- ❖ Establish at least 03 smart cities

- ❖ Interconnection center for central and local IT systems



IV. E-Government flagship projects

- National IT systems

- ❖ E-Tax

- ❖ Information system of legal documents

- ❖ E-customs

- ❖ E-Procurement



IV. E-Government flagship projects

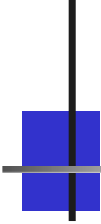




IV. E-Government flagship projects

● Summary and Evaluation

- Many flagship projects completed and effectively operated such as Tax, Custom, enterprises management database...
- Less integration and sharing information among IT systems nationwide
- Almost national databases are still in implementing phase
- Legal framework and Budget should be improved as soon as possible
- International cooperation will be strengthened in the next period



Thank you for your attention!