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E-Government Implementation in the Philippines

based on the 10-Point Agenda
of President G M Arroyo



Tim Diaz de Rivera

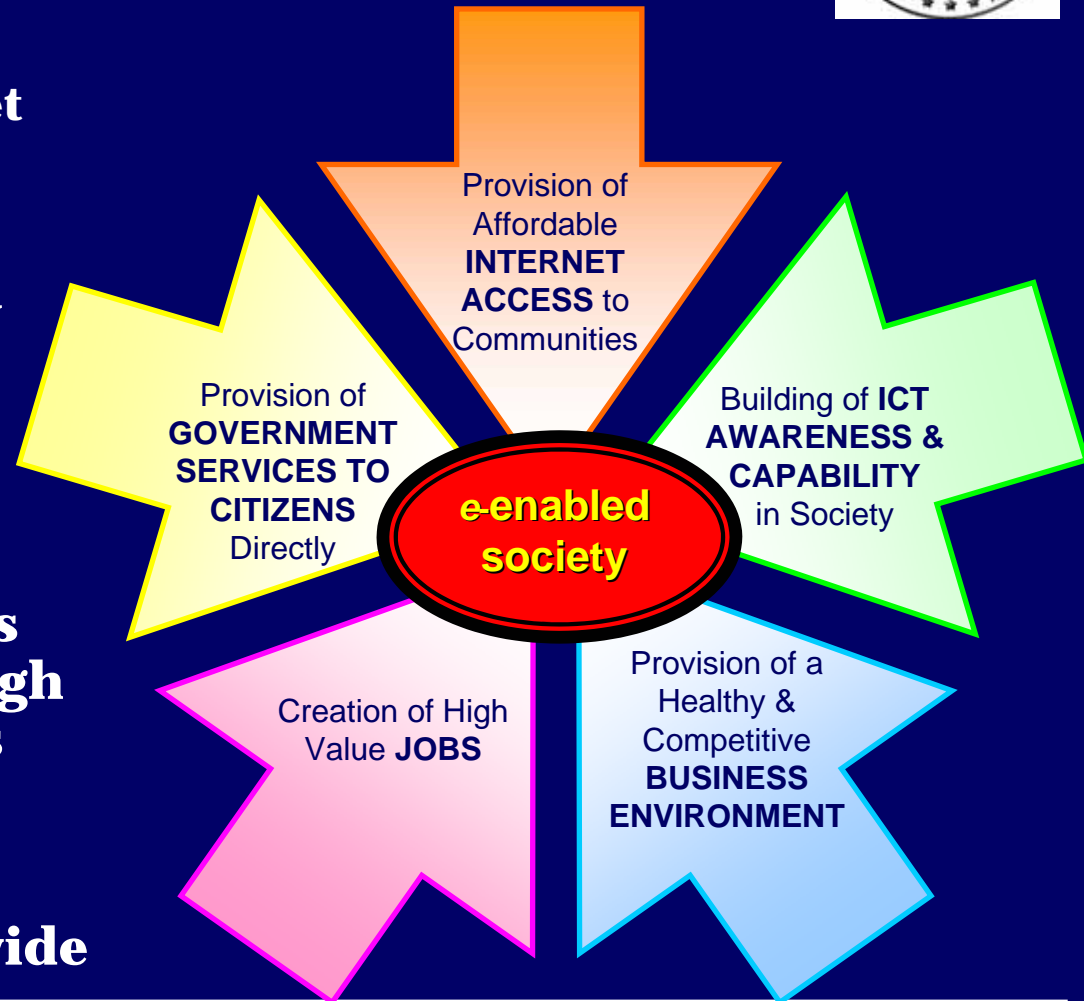
**Commissioner for E-Government Development Group (eGDG)
Commission on Information and Communications Technology
Office of the President of the Philippines**



PHILIPPINES' STRATEGIC ICT DIRECTIONS (since 2001)



- ❑ **Provide affordable Internet access to all communities**
- ❑ **Build ICT awareness and capability in society**
- ❑ **Provide a healthy and competitive business environment**
- ❑ **Generate high value jobs in the community through world-class ICT services**
- ❑ **Provide government services directly to all Filipino citizens worldwide**





President Gloria Macapagal-Arroyo's Ten-Point Agenda for 2004 to 2010



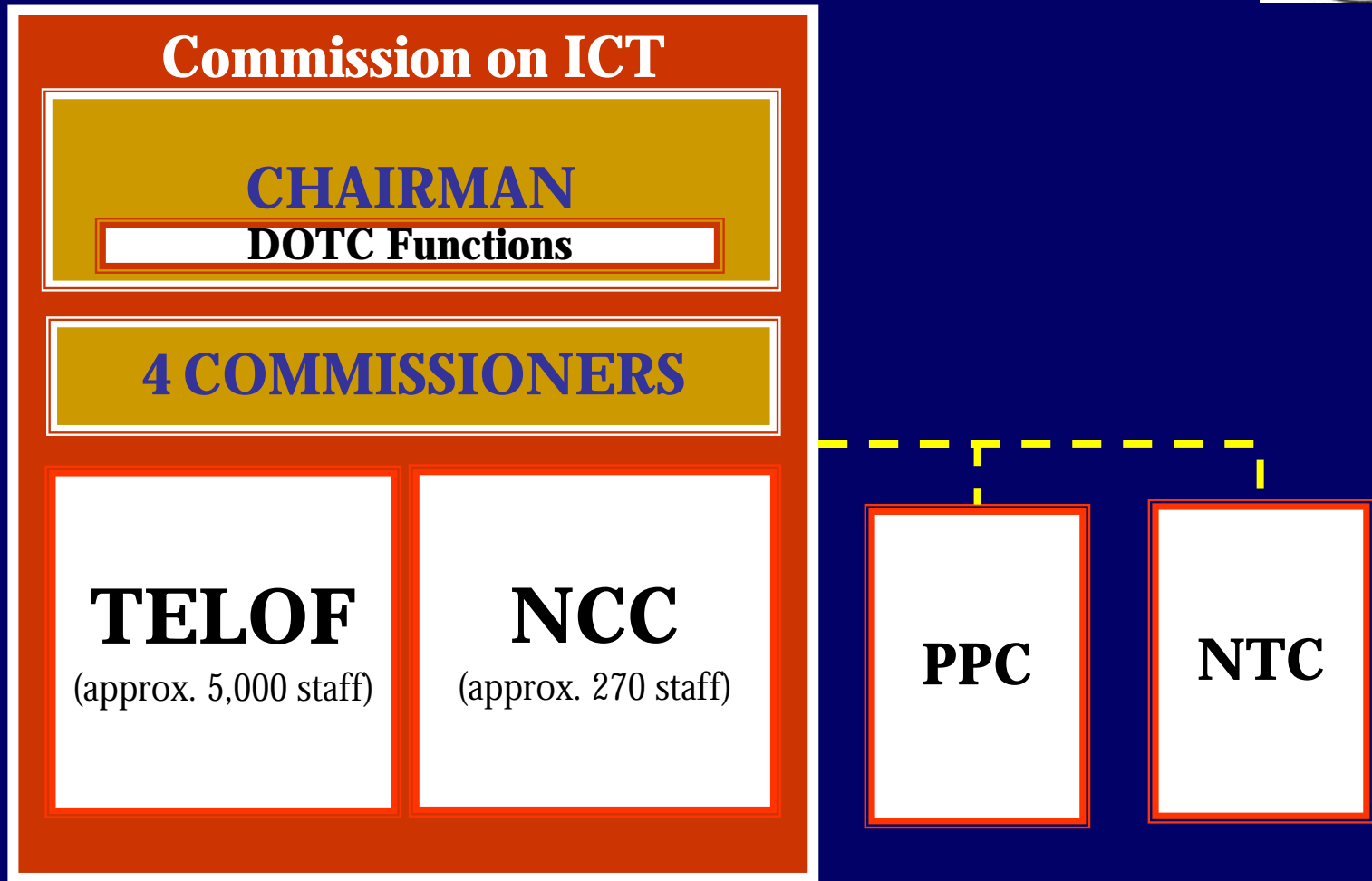
- ❑ **B**alanced budget
- ❑ **E**ducation for all
- ❑ **A**utomated elections
- ❑ **T**ransport & digital infrastructure
- ❑ **T**ermination of conflicts/insurgencies
- ❑ **H**ealing the wounds of EDSA
- ❑ **E**lectricity & water all over
- ❑ **O**pportunities (10m jobs) for all
- ❑ **D**ecentralize development
- ❑ **D**econgest Metro Manila
- ❑ **S**ubic/Clark as logistics hubs



“Beat the Odds”



EO 269, creating CICT





Organizational Structure of CICT



Commission on Information and Communications Technology

CHAIRMAN

Secretary Virgilio L. Peña

COMMISSIONER
eGovernment
Development Group

*T M Diaz de Rivera
DG, NCC*

COMMISSIONER
Information Infrastructure
Development Group

*E E Emphasis
Head, TELOF*

COMMISSIONER
Strategic Business
Development Group

D D O Mapa

COMMISSIONER
Human Capital
Development Group

E M Lallana, PhD



1st Major Function of the eGov Development Group



- ❑ **Government ICT Policy, Research and Standards Development**
 - Preparation/Update of the Government Information Strategic Plan (GISP) every 5 years
 - Conduct of various research studies and surveys to assess global eGov best practices as well as undertake local situational assessments
 - Preparation of Memo Circulars / Issuances on ICT Policies and ICT Standards for adoption by NGAs, LGUs, SUCs, GOCCs and/or for consideration by the Philippine Legislature



2nd Major Function of the eGov Development Group



- ❑ **Government ICT Program Review and Monitoring**
 - Conduct of in-depth reviews of all Agency Info Systems Strategic Plans (ISSPs) to determine conformance to established ICT policies/standards and to the national Gov't Information Strategic Plan (GISP)
 - Issuance of appropriate Agency ISSP endorsements to the Department of Budget and Management (DBM)
 - Provides oversight project portfolio review and monitoring on all projects funded out of the eGovernment Fund
 - Provides secretariat support to two inter-agency working committees:
 - ❑ the eGov Frontline Services SWG; and
 - ❑ the eGov Fund Project Proposal Review/Selection TWG



3rd Major Function of the eGov Development Group



- ❑ **Government ICT Consulting Services Office**
 - Provides ICT-related consulting assistance/services to National Gov't Agencies (NGAs) and Local Government Units (LGUs)
 - ❑ Strategic Information Systems Planning
 - ❑ Systems Design and Development
 - ❑ IT Project Management (PMBOK-based)
 - ❑ IT Change Management
 - ❑ ICT Procurement Assistance
 - Overall Project Management for the ***e-Gov Services Portal*** and the ***eGov Payment Gateway*** initiatives



4th Major Function of the eGov Development Group



- **Government ICT Field Operations Office (FOO)**
 - Provides ICT-related consulting assistance to Local Gov't Units (LGUs) and to field offices of National Gov't Agencies (NGAs)
 - Overall Project Management for **e-LGU** initiative
 - Automating revenue-generating functions of LGUs
 - Establishing LGU-owned and managed Community eCenters
-



The eGovernment Fund



The eGovernment Fund was created as an alternative funding source for mission-critical, high-impact, and cross-agency ICT projects:

- Institutionalize a facility and mechanism that would provide full funding support for mission-critical government ICT projects;
- Ensure successful completion of high-impact ICT projects that would jumpstart the development and implementation of eGovernment throughout the country; and
- Facilitate the professional evaluation, selection and monitoring of ICT projects that would lead to more effective and/or efficient cross-agency interfaces.



E-GOV FUND EVALUATION PROCEDURE

FEEDBACK TO PROPONENT

ITECC
Notification /
Invitation for
Proposals

PROPONENT AGENCY

Submission of
Requirements

ITECC eGOV EXECOM

Strategic Evaluation

TECHNICAL EVALUATION
E-Government Fund TWG

Stage 1 : Presentation of proposals;
Initial review
Stage 2: Rating of proposals

ITECC eGOV EXECOM

Presentation / Deliberation

DBM

Release eGov Fund
to Proponent Agencies





Project Selection Criteria



STAGE I - Basic / Qualifying Criteria:

- ❖ Consistent with established ICT Plans and Frameworks, i.e. MTPDP, GISP & ITECC Strategic Roadmap ?
 - ❖ Citizen-centric ?
 - ❖ Cross-agency ?
 - ❖ Has a multiplier effect ?
-



Project Selection Criteria



STAGE II – Detailed Evaluation Criteria:

- ❖ Benefits
 - Contribution to good governance
 - Enhancement of service delivery
 - Promotion of social benefits
 - ❖ Sustainability
 - Financial Feasibility
 - Technical Feasibility
 - Operational Feasibility
 - ❖ Deliverables and Costs
-



Some Projects Endorsed for Funding (2003/2004 e-Government Fund)



Ten-Point Agenda: AGENCY / Project Name	COST (US\$,M)
A: COMELEC Modernization – Vote-Counting Machines	15.455 *
B,D,D: BIR Computerization Projects	12.337 *
B,D,D: BOC Asycuda World Project	9.091 *
O,D,D: DTI Philippine Business Registry	3.196
O,D,D: DAP Knowledge Networking for Enterprising Agricultural Communities	3.068
B,E,T,O,D,D: NLP E-Library	3.032
B,O,D,D: DILG Local Government Portal	2.727
B,T,D,D: NCC E-Gov Portal / Payment Gateway	2.727
B,E,T,O,D,D: NCC E-LGU	1.818



Some Projects Endorsed for Funding (2003/2004 e-Government Fund)



Ten-Point Agenda: AGENCY / Project Name	COST (US\$,M)
B: AMLC Transaction Monitoring and Analysis System	1.818
B,E,T,O,D,D: TelOf Community E-Center	1.744
B,T,D,D: SEC i-Report IS	1.579
B,O,D,D: POEA E-Overseas Filipino Workers Link	1.326
B,D,D: CSC Portal for E-Governance for Civil Service Corps	1.284
B,D,D: DBM E-Budget Implementation / Business Continuity	1.072
B,D,D: PMS Knowledge Management Center	1.005
B,D,D: DSWD Online Transaction IS for Frontline Services	0.993
B,D,D: BFAD Automated Food & Drugs Registration Project	0.937



Some Projects Endorsed for Funding (2003/2004 e-Government Fund)



Ten-Point Agenda: AGENCY / Project Name	COST (PhP,M)
B,D,D: DOST Tests, Analysis and Calibration IS	49.06
B,D,D: DOH Drug Test Operations and Management IS	44.72
B,D,D: National Telehealth Center's National Telehealth Network (Buddy Works)	43.87
B,D,D: NLRC Case Management System	41.46
B,D,D: FNRI E-Nutrition	30.51
B,D,D: PAGASA Philippine Interactive Climate Weather Information Network	25.90
B,D,D: OES Governance Monitoring System	10.00



Strategic eGF Initiatives of CICT

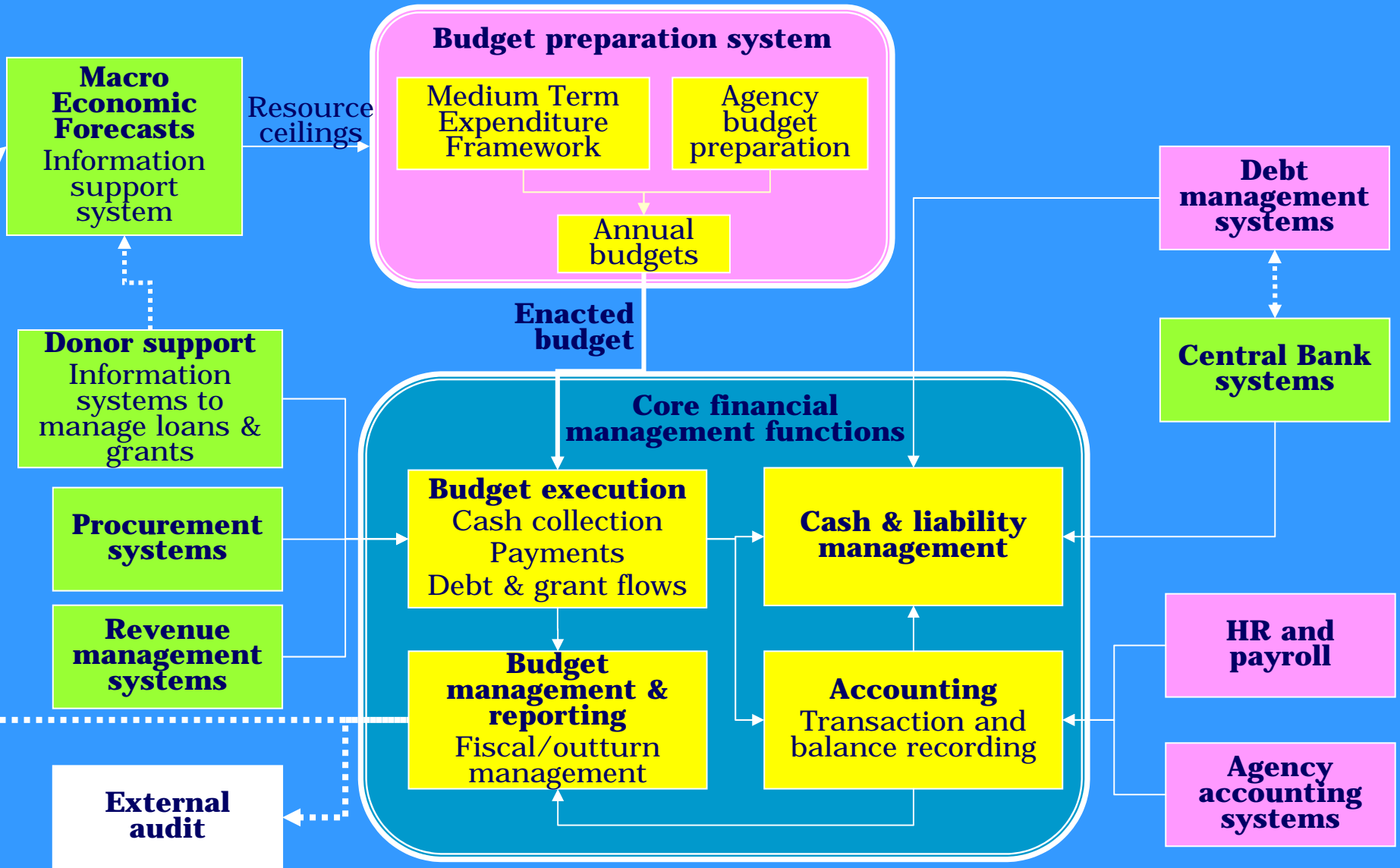


Integrated Financial Management System

Phase I: Nat'l Budget Implementation (2004-05)

Phase II: Nat'l Budget Preparation (2006-?)

IFMS Architecture Overview





Strategic eGF Initiatives of CICT



Integrated Financial Management System

Phase I: Nat'l Budget Implementation (2004-05)

Phase II: Nat'l Budget Preparation (2006-?)

Community e-Center

Phase I (2005-2010): In all 1,500+ Municipalities

Phase II (up to 2015): In all 45,000 Barangays



General Benefits of Endorsed Projects



Facilitated the streamlining and standardization of inter-agency processes and the sharing of information within and among national and local government agencies

- Provisioning of quality knowledge / information / data management and decision support tools that can be shared by and between national government agencies
- Enabling the interfacing / interconnection of new and existing government networks, processes and systems



General Benefits of Endorsed Projects



Promotion of transparency and accountability in government operations

- Rationalization of government's various databases and other knowledge / information repositories
- Provisioning of Internet-based sources of government information and web-based channels for delivering basic government services, facilitating the 24x7 accessibility of government to citizens and businesses alike



General Benefits of Endorsed Projects



Enhanced delivery of government services

- Reduction in time and costs in providing and acquiring government service
 - Increase in the volume of transactions and target beneficiary groups
 - Increase in revenue collection
 - Facilitate end to end processing of government services
 - Provide basic online services to underserved or unserved communities
-

“Technology has produced the information age.
Now it is up to all of us to build an Information Society.”

“Information and
communication
technologies ... can
improve the lives of
everyone on this planet.
We have the tools ...
the challenge is what to
do with it.”



Kofi Annan
Secretary-General, United Nations

THANK YOU!

tdr@ncc.gov.ph
